Cisco Service Level Agreement Manager

Supports Management Module SM-CIS1013
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Introduction

This section introduces the SPECTRUM Device Management documentation for the Cisco Service Level Agreement Manager (SLAM).

This introduction contains the following topics:

- Purpose and Scope
- Required Reading
- Supported Devices (Page 5)
- The SPECTRUM Model (Page 5)

Purpose and Scope

Use this document as a guide for interfacing the Cisco SLAM devices described on Page 5 with SPECTRUM management module SM-CIS1013. This document describes the icons, menus, and views that enable you to remotely monitor, configure, and troubleshoot Cisco SLAM devices through software models in your SPECTRUM database.

Information specific to SM-CIS1013 is what is primarily included in this document. For general information about device management using SPECTRUM and explanations of SPECTRUM functionality and navigation techniques, refer to the topics listed under Required Reading.

Required Reading

To use this documentation effectively, you must be familiar with the information covered by the other SPECTRUM online documents listed below.

- Getting Started with SPECTRUM for Operators
- Getting Started with SPECTRUM for Administrators
- How to Manage Your Network with SPECTRUM
- SPECTRUM Views
- SPECTRUM Menus
- SPECTRUM Icons
- SPECTRUM Software Release Notice
Supported Devices

SPECTRUM management module SM-CIS1013 currently lets you model the Cisco SLAM.

This device allows you to access the services and features of the Cisco Service Level Agreement Manager (SLAM) through a Cisco written XML (Extensible Markup Language) interface.

The SPECTRUM Model

The model type for the Cisco SLAM devices is **CiscoSLM**.

Modeling results in the creation of Device icons that represent the device inside of SPECTRUM. As Figure 1 shows, the appearance of the Device icon.

![Figure 1: Device Icon](image-url)
This section provides a brief description of the SLC List view.

**Access:** From the **Icon Subviews** menu for the Device icon, select **SLC List**.

The Service Level Contract List view (SLC) provides specific information on each of the service contract agreements. **Figure 2** displays an example of the SLC List view.

This view provides the following information:

**Index**
A number assigned to each service contract.

**Name**
The name of each service contract.

**Last Modified Time**
The last time a service contract was modified.
This section provides a brief overview of the Model Information view.

This view displays administrative information about the device and its applications and lets you set thresholds and alarm severity for the device.

Figure 3 shows a sample Model Information view. The layout of this view is the same for all model types in SPECTRUM but some information will vary depending on the model it defines. Refer to the SPECTRUM Views documentation for a complete description of this view.
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